index

From chaos to clarity.

We ensure company knowledge is clean, governed, and ready for safe, dependable use.

Our mission

We want to help companies make the most out of their knowledge and enable both humans and AI assistants to work with the very best data possible, rather than having to dig through contradictions, duplicates, and outdated information.

No more time wasted on fruitless search, no more frustration with wrong answers.

Contact us
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What is index?

At index, we know the secret to improving company knowledge starts at the base - not with AI magic and a chatbot on top, but by making sure the underlying data is the best it can be. To do this, we connect to company data and analyse the health of the knowledge landscape.

- We find issues like contradictions, outdated content, hurdles to discoverability of content and overall quality, and we make those issues easily visible with a comprehensive dashboard.
- We fix those issues in close alignment with clients, so any changes are in the best interest of the users.
- We help move content from scattered or outdated knowledge bases to new systems.
- And we help keep the quality high in the future with regular health checks, expert recommendations, and hands-on support.

How index is different

We are more than just AI on top.

Most providers make your data look accessible with search, chat, or labels. index differentiates by improving the knowledge itself.

We do more than:
- Adding an advanced search layer
- Putting a chatbot on top
- Tagging, classifying, or building a taxonomy
- Surfacing issues and handing them over to the client

index finds what's wrong, fixes it through governed workflows, and keeps it from drifting again, so your knowledge stays accurate, approved, and trustworthy for people and AI.

For this, we bring together the best of technology and human expertise to find and fix issues, with tech speeding up lengthy improvements, knowledge management experts supporting the process, and index working closely together with client teams to ensure all changes are in the users' best interest.